

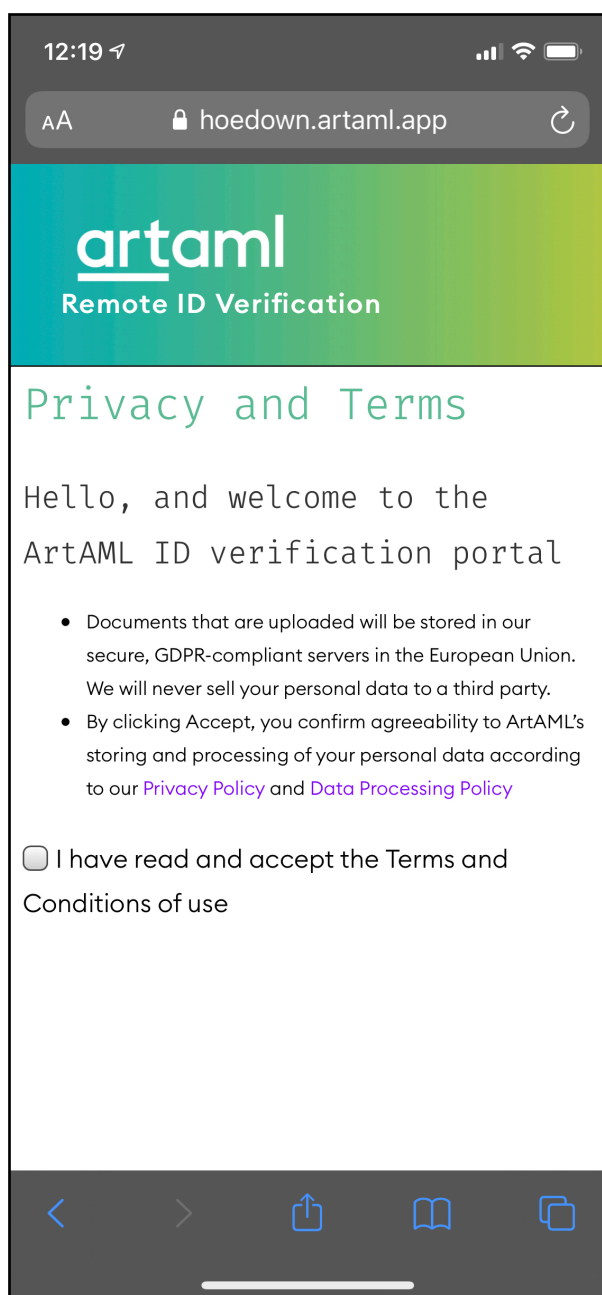
Remote ID upload: User Journey

These instructions are aimed at collectors and others who are customers of an ArtAML client.

To get started, click the upload link via a smartphone, laptop or desktop. The process does not require an app to download. If you are told that the link has 'expired' (as the duration is limited for security reasons), request an extension from the individual who has sent the link.

Screen 1: Terms and Conditions

You're asked to accept our Terms and Conditions. The Terms and Conditions, Privacy Policy, Data Processing Policy and Platform Security and Compliance Policy can all be accessed in the footer of our website at artaml.com.



12:19

AA hoedown.artaml.app

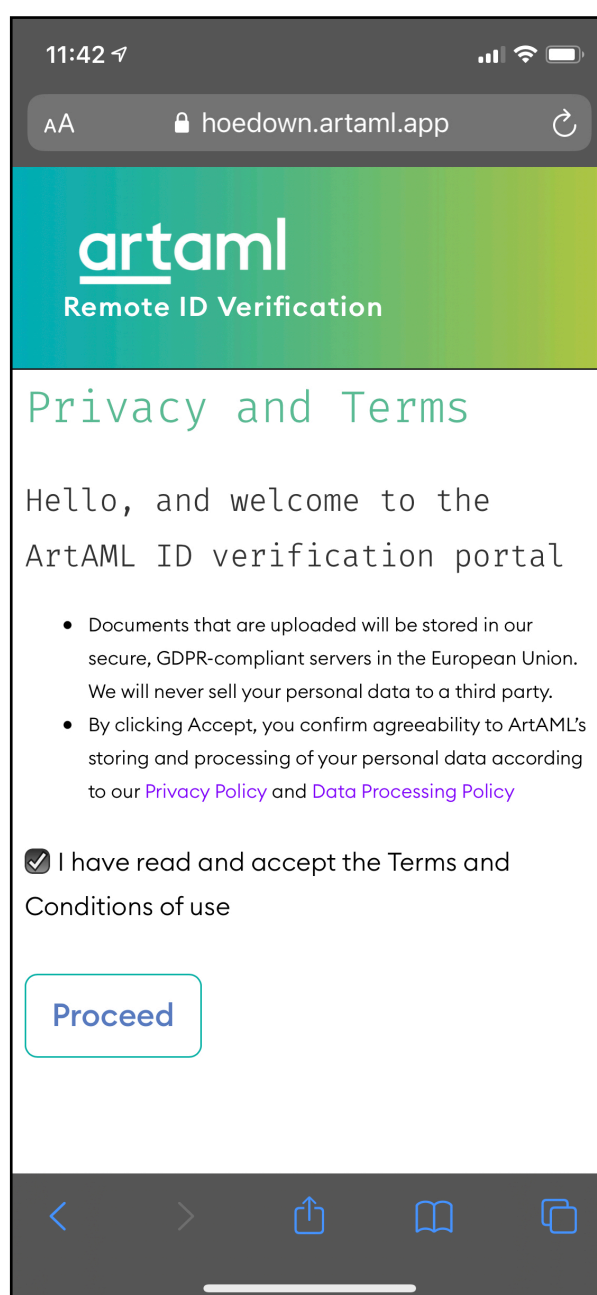
artaml
Remote ID Verification

Privacy and Terms

Hello, and welcome to the ArtAML ID verification portal

- Documents that are uploaded will be stored in our secure, GDPR-compliant servers in the European Union. We will never sell your personal data to a third party.
- By clicking Accept, you confirm agreeability to ArtAML's storing and processing of your personal data according to our [Privacy Policy](#) and [Data Processing Policy](#)

☐ I have read and accept the Terms and Conditions of use



11:42

AA hoedown.artaml.app

artaml
Remote ID Verification

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Hello, and welcome to the ArtAML ID verification portal

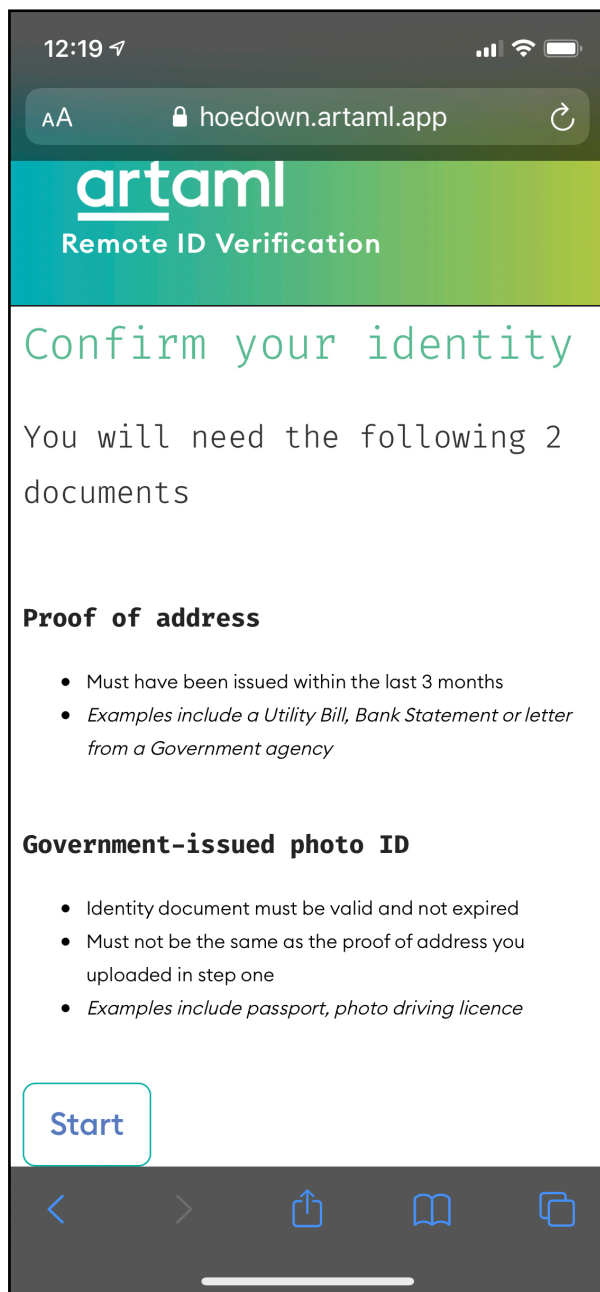
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☒ I have read and accept the Terms and Conditions of use

[Proceed](#)

Screen 2: Overview

Next we explain the documents needed:



Screen 3: Residential Address

After selecting the relevant country for proof of address (which is your 'primary' address), you can then:

a) Type the address into a field that autocompletes the address

and/or

b) Edit individual fields

Trouble-shooting: If you can't find your address (for example if it's a new build), you can manually enter the details underneath the look-up section.

Auto-completion

Auto-completion
selection made

Entered by hand

After entering the address, you 'submit' the data, and will be taken to the next screen.



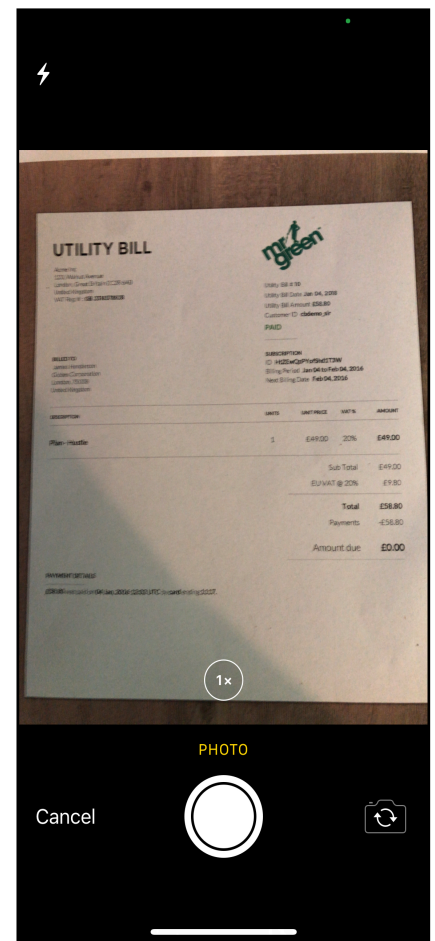
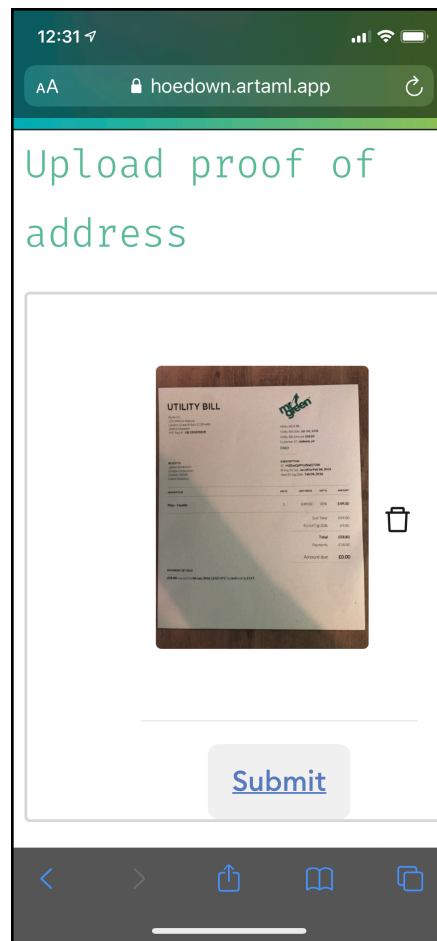
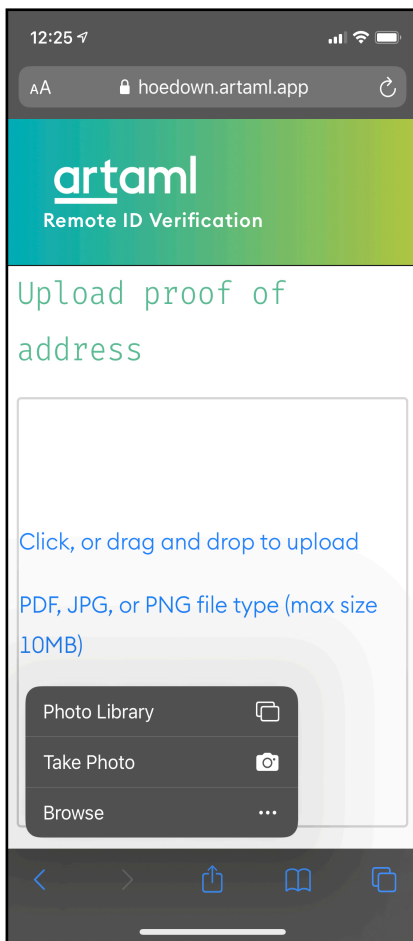
Screen 4: Proof of Address

You are asked to take a photograph of a proof of address, or upload a scan.

You will need to allow access to the camera on your device / computer.

Important note on documents that will be accepted:

This must have been issued within the last 3 months. Examples include a utility bill, bank statement or letter from a government agency.

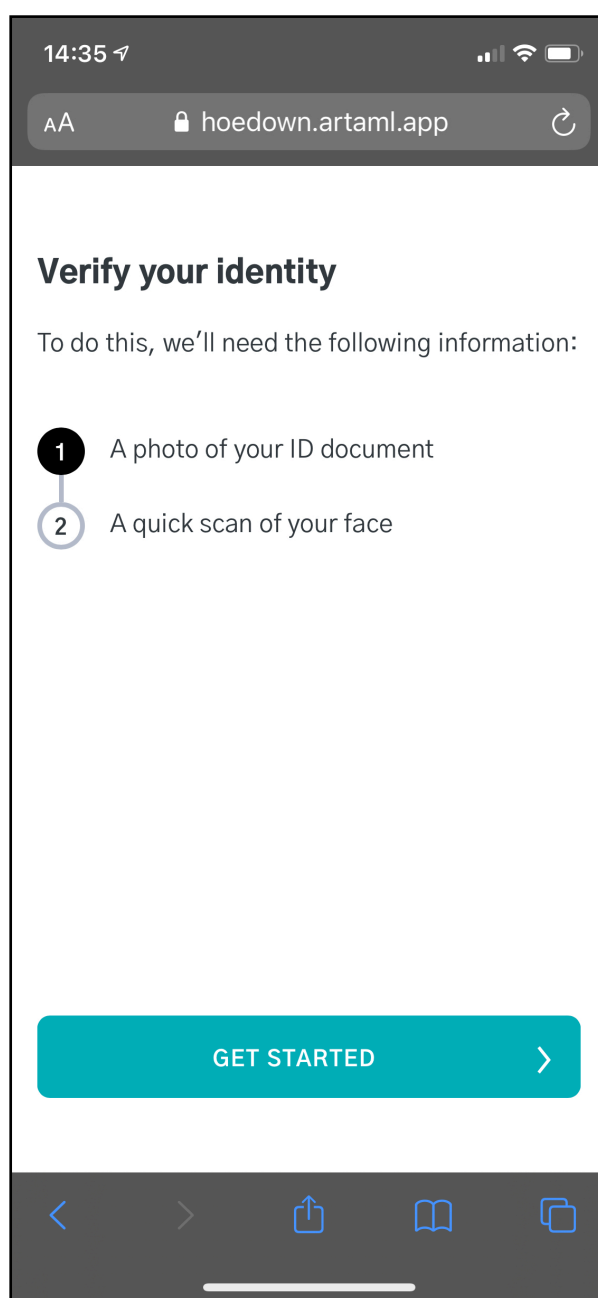
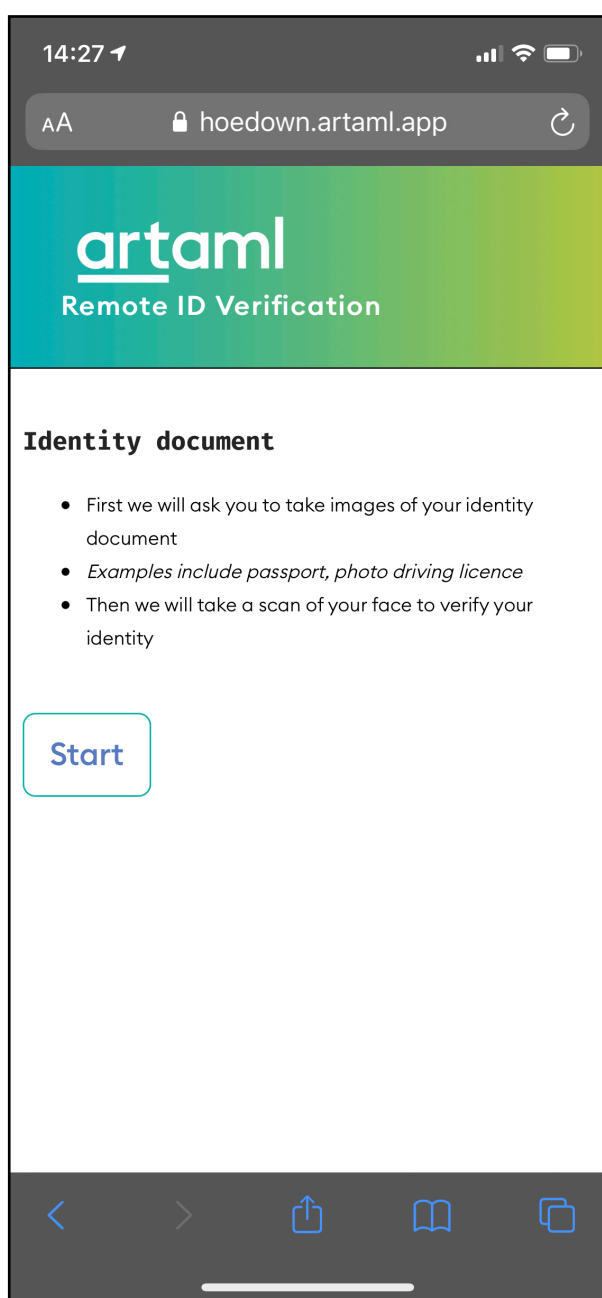


Screen 5: Upload of identity document

You will now be asked to get ready for the scan of an identity document. You are highly encouraged to 'live capture' the image with your camera instead of uploading an existing scan, as there is a better success rate for the verification process.

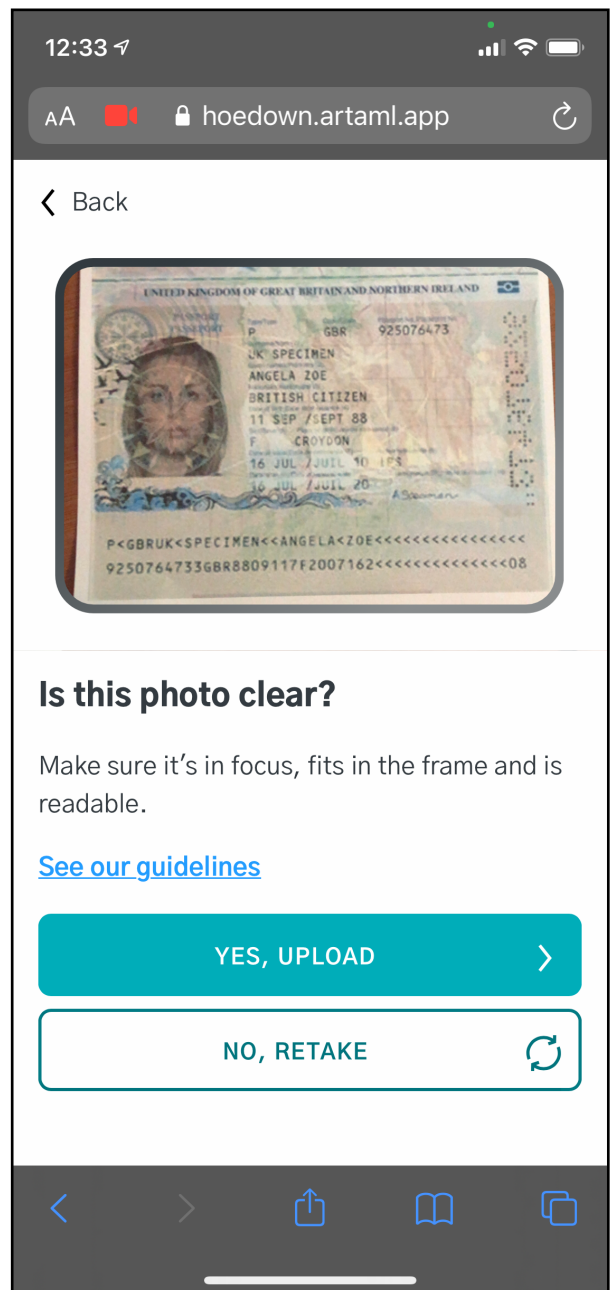
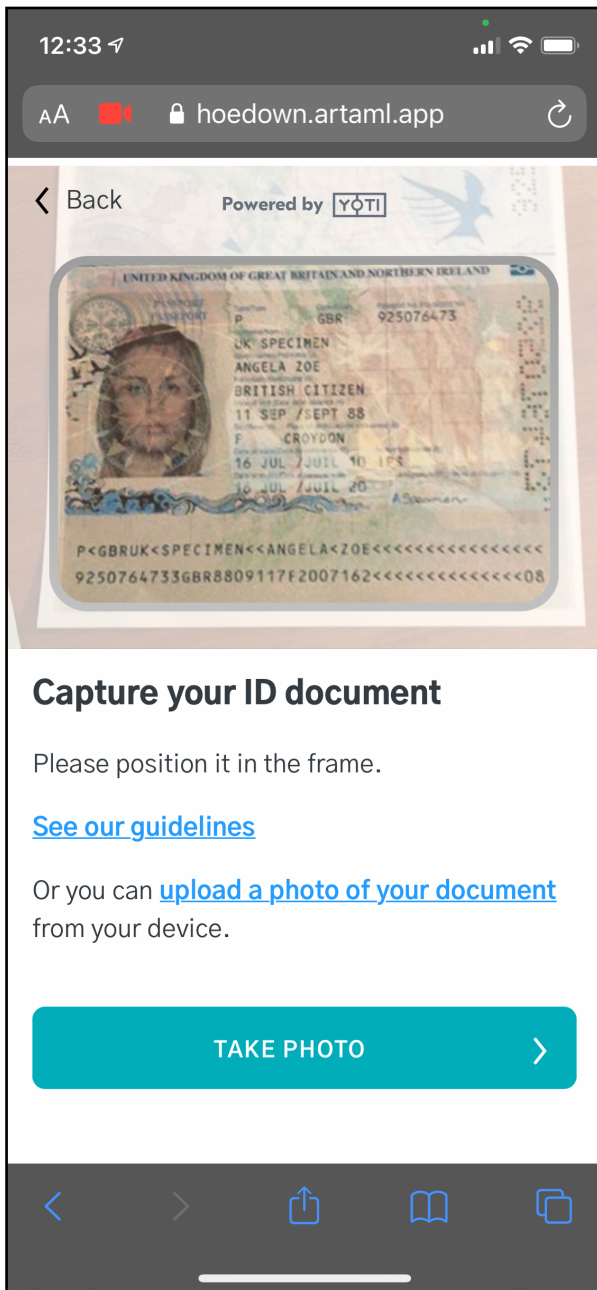
Important note on documents that will be accepted:

The government-issued document must be valid and not expired, and contain a photo. It must not be the same as the proof of address you uploaded in step one. Examples include a passport, photo driving licence.



Screen 6: Proceed with ID

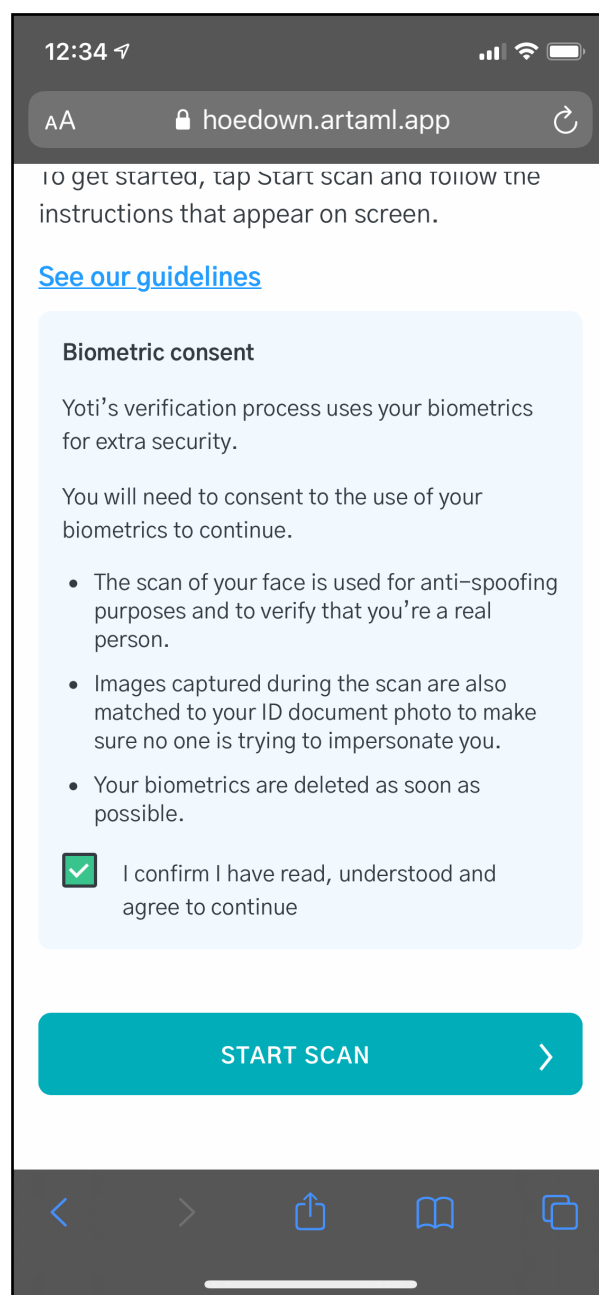
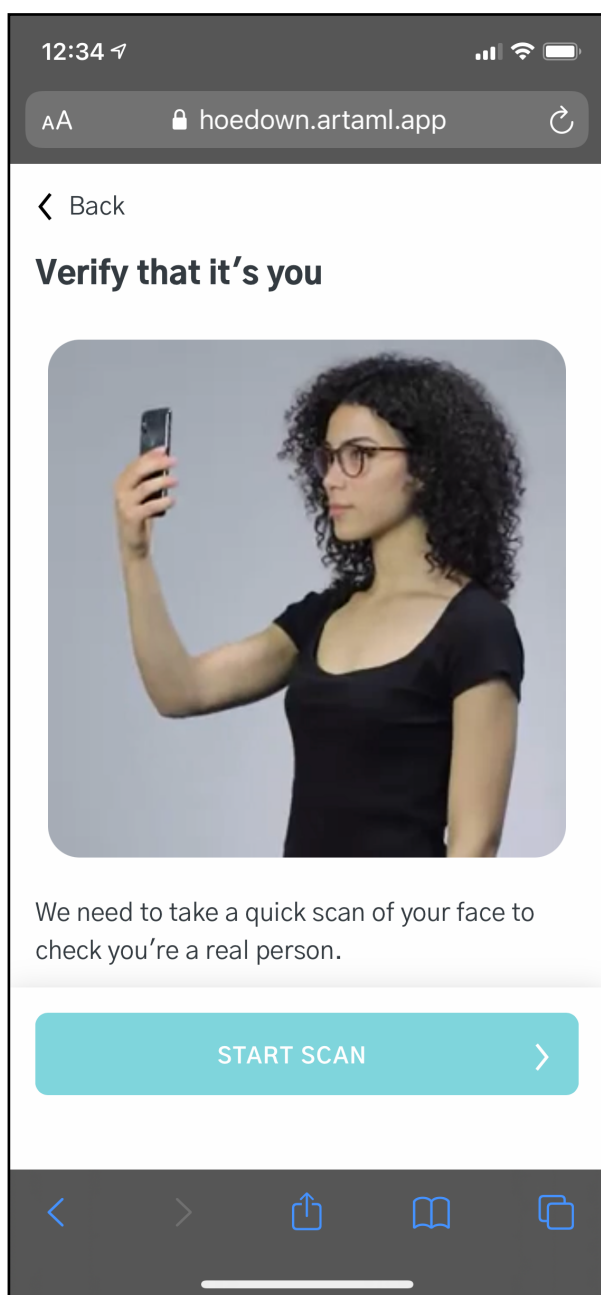
You will be asked to select the country and the kind of document you wish to scan. Once chosen, you will be asked to take a new photo (preferred for success) or, if a live photo is not possible, upload a copy of their document.



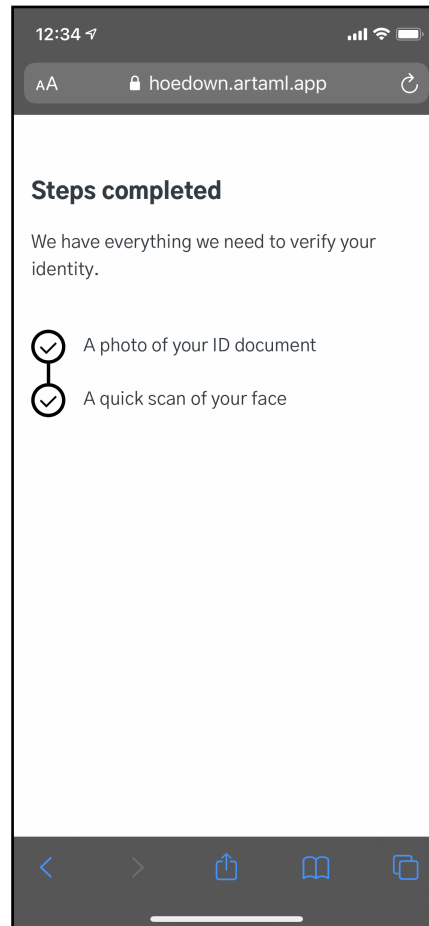
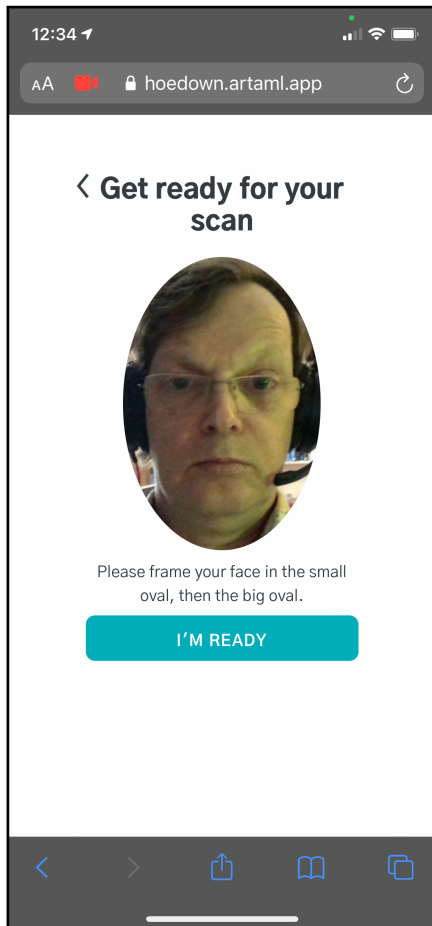
Screen 7: 'Selfie'

This step might or might not be required by the ArtAML client. If you see this screen, read below. If not, you can complete the verification process. If there are any problems with live capture images, you will be asked to try again.

To proceed with the selfie, you will be asked to take scan of your face. This is taken in order to show that a real person is uploading the identity document, and is used to check your face against their identity document. You will be asked to provide consent for the provision of biometric data.



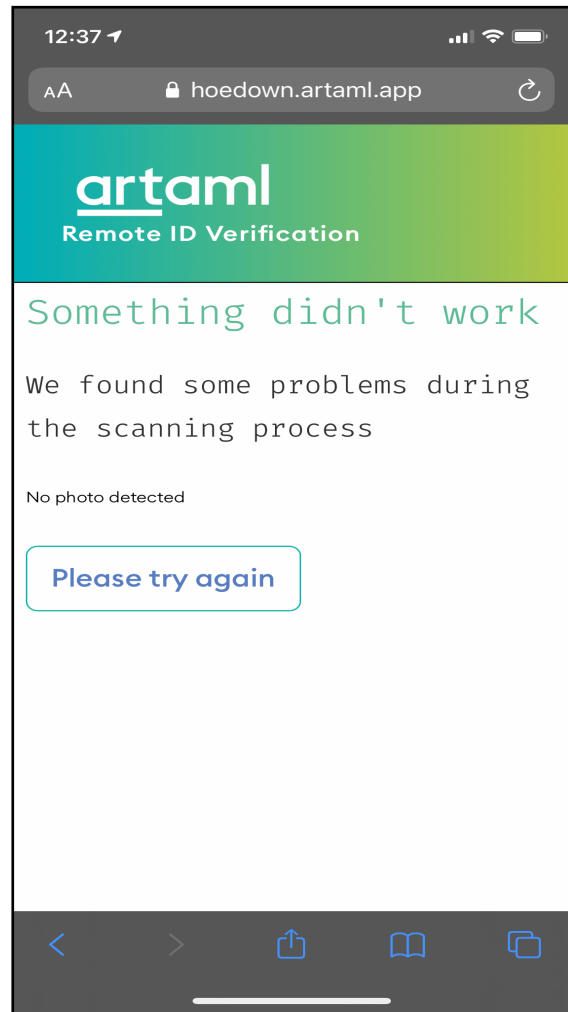
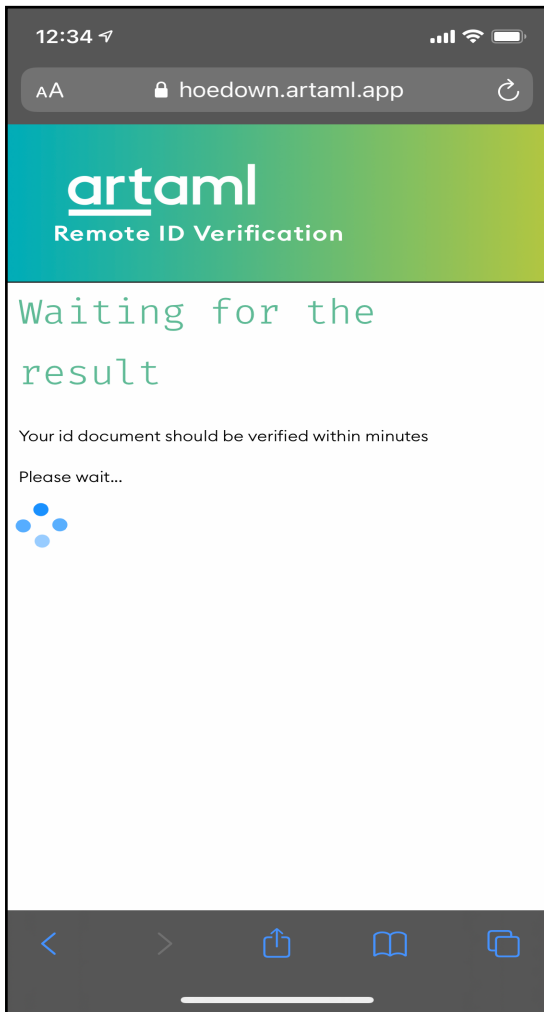
Cont. selfie process:





Once the scans are completed there will a delay of a few minutes while the documents and the face scan are verified.

If there is an issue with the scan or the liveness check, the customer will be asked to retry.





Providing all has worked fine, this will be confirmed.

Press 'Continue' to complete the verification process.

